

OUTPATIENT FAQ- Client Facing

Your DVM has referred you for outpatient imaging. What can you expect?

- **What is your appointment availability?**
 - We will call you/Please call to book an appointment after the referral has been received.
 - We are available for outpatient imaging Monday-Friday from 10am to 6pm.
 - Drop offs for imaging will be scheduled between 8am and 9am. Patients can be picked up once the patient is fully recovered from anesthesia.

- **Can my animal eat before the study?**
 - We require that all patients be fasted for a minimum of 6 hours prior to the appointment.

- **What if my pet needs to take medications the morning of the appointment?**
 - It is acceptable for to take their medication with the minimal amount of food or water necessary.
 - The owner must inform the anesthesia team of this when they arrive.

- **How long does the study take?**
 - CT scans typically take less than 15 minutes, and MRI scans can take up to 90 minutes depending on the study. This does not include recovery.
 - Although CT studies are short we expect the animal to be left at the center for half a day so that he is completely recovered from anesthesia/sedation.

- A member of the staff will contact the owner to schedule a discharge appointment.
- When can I expect the results of the imaging study?
 - At the time of pick up, you will be sent home with a copy of the images on a CD, which you can bring to your next appointment with your regular veterinarian.
- Payment is expected at the time of pick-up. We require a deposit of 75% of the estimate provided at time of drop-off.